

# Compliance Essentials Solution for Small Service Providers – Service Terms

The following terms govern The Compliance Group's ("TCG") Compliance Essentials Solution, hereafter referred to as the "Solution." By accepting a service order or entering into this agreement, the Customer agrees to the terms outlined below, in addition to those in TCG's Master Service Agreement ("MSA") and applicable service schedules.

## Disclaimer and Legal Advice

TCG is not a law firm, and its services do not replace legal advice from a licensed attorney. TCG does not offer legal conclusions, opinions, or apply the law to your specific situation. Engaging TCG's services does not create an attorney-client relationship between you and TCG. For legal advice, TCG will refer you to Marshlian & Donahue, PLLC or another licensed attorney, as requested.

## Description of Service

TCG's Compliance Essentials Solution is designed for new entrants and small service providers in Cloud Communications (VOIP) and Wireless (MVNO) markets. The Solution combines powerful tax engines' data with expert knowledge to ensure regulatory compliance and cost management. It uses technology and professional insight to maintain compliance while managing costs, without compromising quality.

## Service Components and Pricing

The Compliance Essentials Solution includes the services listed below. It is offered as a bundled package for a monthly subscription fee of \$750, which includes a base license fee for a third-party tax engine software.

- AccuLicense Service
- AccuAgent Service
- AccuReg Service – FCC Only
- Compliance Risk Management (CRM) Service
- License to Tax Engine Software Database

## Qualification Requirements

To qualify for the Compliance Essentials Solution:

- Your monthly "telecom" revenue must be under \$25,000 USD.
- Your services must include VoIP (Interconnected and One-Way) or Wireless.

Basic tax mapping services availability depends on qualification through the Discovery Process.

## **"Law-Related" Professional Consulting Services**

These services ensure accurate tax mapping and catalog optimization:

Step 1: Discovery Process

Step 2: Product Catalog Mapping and Testing

## **Escrow and Billing**

TCG may act as a fund transfer agent. You must establish and fund an Escrow Account to cover fees and taxes. Failure to fund Escrow may result in suspension of services.

## **Termination**

Two phases of the Agreement are outlined:

- Pre-Qualification: 60-90 days (termination fee: \$250 + admin fees)
- Post-Qualification: 12 months (60-day onboarding period)

## **Suspension and Termination**

TCG may suspend services for non-payment or terminate in case of default. Early termination fees may apply, and prepaid payments may be forfeited.

## **Billing and Payment**

- Charges are collected through the selected payment method. Work starts after payment receipt.
- One-time and recurring fees are billed in advance. Billing disputes must be raised within seven days.

## **Effect of Expiration, Suspension, or Termination**

Upon expiration or termination, rights granted cease. TCG may terminate access to licensed software. Customer remains liable for unpaid charges, costs, and fees.